

Task Analysis & Storyboards

FoxAnnArborHyundai.com

<https://www.foxannarborhyundai.com>

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Executive Summary

Task analyses were conducted for the FoxAnnArborHyundai.com website. For these analyses, multiple page processes (for scheduling a test drive, scheduling a service, saving a car to my favorites, comparing two or more cars, finding a specific vehicle, and finding the recommended maintenance schedule) were deconstructed to identify areas where streamlining and optimization could occur.

Storyboards were also created to accompany the reconstructed tasks, showing the various screens as users move through the redesigned tasks.

The improvements in the multiple page processes included:

- **Reducing the steps involved in Scheduling a Test Drive, Scheduling a Service, Finding a Car, and Finding a Maintenance Schedule.** The number of steps were reduced by combining steps, simplifying the User Interface (UI), getting rid of repetitive steps, and reducing visual clutter.
- **Redesigned the home page in order to improve scannability by reducing visual noise.** The home page structure was redesigned in order to reduce clutter for better readability and scannability. The home page skeleton was restructured to reduce competition between calls to action, so that users have the ability to visually scan items and understand their options with ease.
- **Simplified the home page search car widget to streamline the car finding process.** The car search widget on the home page was replaced with a single “Search All Cars” button at the top of the page. This change reduces the amount of time it takes users to start looking at car options while shopping for a vehicle. The search functionality that exists in the search widget is also available in the filter column in the search results page; so, simplifying the search steps reduces the perceived length it takes the user to complete the task.

Beyond the multiple page processes, 12 single page wireframes (plus some variations) were created to show interface redesigns for numerous forms, as well as for the home page. The primary goals in creating the single page storyboards were to establish a consistent interface design for forms, while simplifying and shortening the form content.

In addition to the storyboards in this document, an interactive storyboard prototype (online) can be found by clicking on the following link:

<https://xd.adobe.com/view/ea912bd0-9b7c-4061-8e90-d37fc82673ca-bfc2/>

Processes

Schedule a Test Drive: Task Analysis

There are currently 3 paths users can take to schedule a test drive. Paths are based on the user's starting location.

Current Path 1: Top Navigation

1. Click 'New Inventory'
2. Click 'Hyundai Test Drive'
3. Use search bar to narrow down choices (optional)
4. Select a car
5. Select a day
6. Select time of day if necessary
7. Select time
8. Click "Next"
9. Enter first name, last name, email address, mobile phone number
10. Check consent terms box
11. Click "Request Test Drive"

Redesigned Path 1: Top Navigation

1. Click 'New Inventory'
2. Click 'Hyundai Test Drive'
3. Use search bar to narrow down choices (optional)
4. Select a car
5. Enter first name, last name, email address, mobile phone number (on contact form overlay)
6. Select a date
7. Select time
8. Select location
9. Check consent terms box
10. Click "Request Test Drive"

Current Path 2: Home page widget

1. Select a location
2. Select car condition
3. Select car year(s)
4. Select car model
5. Select body style
6. Select price range
7. Click "Search"
8. Click on a listed car item
9. Click Drive button
10. Select a day
11. Select time of day if necessary
12. Select time
13. Click "Next"
14. Enter first name, last name, email address, mobile phone number
15. Check consent terms box
16. Click "Request Test Drive"

Redesigned Path 2: Home page widget

1. Click "Search All Cars"
2. Browse car inventory
3. Click "Schedule a Test Drive" on a listed car item
4. Enter first name, last name, zip code, preferred contact (on contact form overlay)
5. Enter phone number or email address
6. Pick a date
7. Check consent terms box
8. Click "Request Test Drive"

Current Path 3: Individual car page

1. Click 'Request a Test Drive'
2. Enter first name, last name, zip code
3. Select preferred contact
4. Enter email address or phone number
5. Select a date
6. Check consent terms box
7. Click "Submit"

Redesigned Path 3: Individual car page

1. Click 'Request a Test Drive'
2. Enter first name, last name, zip code, preferred contact (on contact form overlay)
3. Enter phone number or email address
4. Pick a date
5. Check consent terms box
6. Click "Request Test Drive"

Schedule a Test Drive: Interface Changes

- Redesigned the User Interface. Reduced visual noise, cleaned, simplified, and decluttered the interface in order to reduce the user's cognitive load.
- Combined the "Date & Time" and "Review Request" tab pages into a pop-up overlay form to simplify the process. The contact form overlay will pop-up on all instances where there is a "Schedule a Test Drive" call to action.
- Reduced the perceived steps in the user flow in order to encourage users to request a test drive.
- Replaced the 2-4 step process for a single pop-up overlay to be used consistently regardless of user path.
- Created two versions of the overlay for each particular scenario.
- Simplified the home page car search widget into a single "Search All Cars" button. By simplifying the process, the user will be able to use the product filters column to narrow the search results without having to fill out the search widget on the home page first.
- Added a "Schedule a Test Drive" call to action (link) to each listed item in the search results page, reducing the number of steps the user has to take in order to request a test drive.

Schedule a Test Drive: Home Page

All Fox Motors Locations are Open [Learn More](#)

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Welcome to Fox Ann Arbor Hyundai.

Buy your way.

[Search all cars](#)

[Schedule Service](#)

[Schedule Service](#)

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3 years free maintenance

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Fox Ann Arbor Hyundai
3975 Jackson Rd
Ann Arbor, MI 48103

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New Vehicles
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Finance Center

Service & Parts
Service
Schedule Service

Schedule a Test Drive: Search Results Page

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Search inventory by make, model or keyword Search Inventory

Sort by

- Location
- Condition
- Year
- Make
- Trim
- Body Style
- Price
- Loan
- Lease
- Mileage
- Exterior Color
- Interior Color
- Transmission
- Drive Line
- Features
- Packages

<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>
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Schedule a Test Drive: Schedule Test Drive Form - Pop-Up Overlay

The image shows a screenshot of a car dealership website with a 'SCHEDULE TEST DRIVE' pop-up form overlaid on a grid of car listings. The background is dimmed, showing a search bar, navigation menu, and a grid of car listings for a 2020 Hyundai Santa Fe SE 2.4 SUV. The pop-up form is white with a dark header and a close button (X) in the top right corner.

SCHEDULE TEST DRIVE

2020 Hyundai Santa Fe SE 2.4 SUV Starting at \$25,424 MSRP

*Required

First Name* Last Name*

Email* name@example.com

Mobile Phone Number* (123) 456-7890

Date* 11/08/2020 Time Of Day* 9:00 AM

Location* Fox Ann Arbor Hyundai (3975 Jackson Road)

Request Test Drive

By checking this box you consent to HMA and appropriate Hyundai dealers contacting you using automatic telephone dialing systems to call and/or send you SMS (text) messages to the number you have provided, and through Hyundai Drive, to facilitate the test drive and for other marketing purposes. You do not have to consent in order to obtain any products or services. Message and data rates may apply. You also agree to the Hyundai Drive Terms of Use and our Privacy Policy

The background shows a grid of car listings for a 2020 Hyundai Santa Fe SE 2.4 SUV. Each listing includes the car's name, price (\$25,424), and options like 'Compare', 'Save', and 'Schedule a Test Drive'.

Schedule a Test Drive: Calendar Widget / Date Picker

The screenshot shows a web application interface for scheduling a test drive. A modal window titled "SCHEDULE TEST DRIVE" is open over a grid of car listings. The modal contains the following elements:

- Title:** SCHEDULE TEST DRIVE
- Vehicle Info:** 2020 Hyundai Santa Fe SE 2.4 SUV, Starting at \$25,424 MSRP.
- Form Fields:** First Name*, Last Name*, Email* (name@example.com), Mobile Phone Number* ((123) 456-7890).
- Date Picker:** A calendar for November 2020 with the date 11/08/2020 selected.
- Location:** Fox Ann Arbor Hyundai.
- Consent:** A checkbox with the text: "By checking this box you are authorizing us to contact you using automatic dialing and/or text messaging services through Hyundai Drive, Inc. for promotional purposes. You do not have to provide a phone number to use our services. Message and data rates may apply. See our Privacy Policy and Terms of Use at foxannarborhyundai.com." The checkbox is checked.
- Buttons:** "Schedule a Test Drive" (partially visible), "Close", "Compare", "Save", "Schedule a Test Drive" (radio button).

The background shows a grid of car listings for the 2020 Hyundai Santa Fe SE 2.4 SUV, each with a price of \$25,424 and a "Schedule a Test Drive" option.

Schedule a Test Drive: Schedule Test Drive Form (Preferred Contact)

The screenshot shows a web interface for Hyundai cars. A modal window titled "SCHEDULE TEST DRIVE" is open over a grid of car listings. The background shows a search bar, navigation tabs (New Inventory, Pre-Owned Inventory, Finance & Specials, Service & Parts, About Us, Support), and a sidebar with filters (Location, Condition, Year, Make, Trim, Body Style, Price, Loan, Lease, Mileage, Exterior Color, Interior Color, Transmission, Drive Line, Features, Packages). The car listings are for "2020 Hyundai Santa Fe SE 2.4 SUV" with a price of "\$25,424" and "Secure Today's Price".

SCHEDULE TEST DRIVE

2020 Hyundai Santa Fe SE 2.4 SUV Starting at \$25,424 MSRP

*Required

First Name* Last Name*

Zip Code* 48103 Preferred Contact* Phone

Mobile Phone Number* (123) 456-7890

Best Date* 11/08/2020

Request Test Drive

By checking this box you consent to HMA and appropriate Hyundai dealers contacting you using automatic telephone dialing systems to call and/or send you SMS (text) messages to the number you have provided, and through Hyundai Drive, to facilitate the test drive and for other marketing purposes. You do not have to consent in order to obtain any products or services. Message and data rates may apply. You also agree to the Hyundai Drive Terms of Use and our Privacy Policy

Schedule Service (Oil Change): Task Analysis

There are currently 2 paths users can take to schedule an oil change service. Paths are based on whether the user has used services before or not. Users can schedule services from the top navigation or the home page's "Schedule Service" link.

Current Path 1: New Customer

1. Select Make
2. Select Year
3. Select Model
4. Select Transmission (optional)
5. Select Drive Type (optional)
6. Select Trim (optional)
7. Select Engine Type (optional)
8. Enter Mileage (optional)
9. Click "Continue"
10. Select "Replace Engine Oil and Filter"
11. Click "Next"
12. Select "I'll drop off my vehicle" or "Pick-up my vehicle"
 - a. "I'll drop off my vehicle"
 - i. Select "I have a ride" or "I'll wait at the dealership"
 - b. "Pick-up my vehicle"
 - i. Enter pick-up address
 - ii. Enter drop-off address (optional)
 - iii. Enter comments (optional)
13. Click "Next"
14. Select "Any Advisor" or "Maintenance Advisor" (optional)
15. Select "I'll wait at the dealership" or "I have a ride" (optional)
16. Select a date
17. Select a time
18. Click "Review"
19. Enter first name, last name, phone number, email address
20. Activate "Reminders & Updates" toggle buttons (optional)
 - a. Enter mobile phone number if applicable
21. Enter additional comments (optional)
22. Click "Book Service" or "Schedule [time slot]"

Redesigned Path 1: New Customer

1. Select make
2. Select model
3. Select year
4. Enter mileage
5. Click "Next"
6. Select "Replace Engine Oil and Filter"
7. Click "Next"
8. Choose between "I have a ride" or "I'll wait at the dealership"
9. Enter date and time of day
10. Select "Advisor" option
11. Enter first name, last name, phone number, email address
12. Activate "Reminders & Updates" toggle buttons (optional)

13. Enter additional comments (optional)
14. Click “Book Service”

Current Path 2: Existing Customer

1. Sign in
2. Select “Replace Engine Oil and Filter”
3. Click “Next”
4. Select “I’ll drop off my vehicle” or “Pick-up my vehicle”
 - a. “I’ll drop off my vehicle”
 - i. Select “I have a ride” or “I’ll wait at the dealership”
 - b. “Pick-up my vehicle”
 - i. Enter pick-up address
 - ii. Enter drop-off address (optional)
 - iii. Enter comments (optional)
5. Click “Next”
6. Select “Any Advisor” or “Maintenance Advisor” (optional)
7. Select “I’ll wait at the dealership” or “I have a ride” (optional)
8. Select a date
9. Select a time
10. Click “Review”
11. Activate “Reminders & Updates” toggle buttons (optional)
 - a. Enter mobile phone number if applicable
12. Click “Book Service” or “Schedule [time slot]”

Redesigned Path 2: Existing Customer

1. Sign In
2. Select “Replace Engine Oil and Filter”
3. Click “Next”
4. Choose between “I have a ride” or “I’ll wait at the dealership”
5. Enter date and time of day
6. Select “Advisor” option
7. Enter first name, last name, phone number, email address
8. Activate “Reminders & Updates” toggle buttons (optional)
9. Enter additional comments (optional)
10. Click “Book Service”

Schedule Service (Oil Change): Interface Changes

- Reduced the number of steps in the process, from 4 to 3. Combined step 3 and step 4 (Transportation and Appointment) into one last step in the process.
- Decreased the perceived length of the process in order to encourage users to schedule a service.
- Cleaned up and decluttered the User Interface in order to reduce the user's cognitive load.
- Minimized and simplified the number of "next", "continue", and "back" buttons, and placed them only at the bottom of the form.
- Simplified and improved the calendar and time picker User Interface. The redesigned UI takes less space and reduces the visual noise.

Schedule Service (Oil Change): New or Existing Customer

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SCHEDULE SERVICE

Easily Schedule Your Next Service Appointment with Fox Ann Arbor Hyundai

I'm a new customer

I'm an existing customer

No matter if you have a new or used Hyundai, they all need routine service and maintenance. Our service center can handle just about anything that your car or SUV might need. We're here to make your life easier, whether it's saving money on the routine maintenance that you need regularly, or major repairs that take a skilled hand.

Fox Ann Arbor Hyundai
3975 Jackson Rd
Ann Arbor, MI 48103

Contact
Sales: 877-862-8991
Service: 888-762-8321
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Schedule Service (Oil Change): Vehicle Details

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SCHEDULE SERVICE

1
 VEHICLE

2
 SERVICES

3
 APPOINTMENT

Tell us about your vehicle

*Required

< Back
Next >

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Schedule Service (Oil Change): Choose Service

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 Search

SCHEDULE SERVICE

1
VEHICLE

2
SERVICES

3
APPOINTMENT

MAINTENANCE PACKAGE

Factory Required \$25.39

See package details

INDIVIDUAL SERVICES

Replace Engine Oil and Filter \$39.97

Tire Rotation \$22.95

OTHER OPTIONS

Search for Manufacturer Campaigns >

All Services And Repairs >

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Next >

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Schedule Service (Oil Change): Appointment Details

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SCHEDULE SERVICE

1
VEHICLE

2
SERVICES

3
APPOINTMENT

While we are servicing your vehicle...

I have a ride
 I'll wait at the dealership

Note: Your selection may affect appointment availability.

*Required

Appointment Time

Date*

Time Of Day*

Advisor

Contact Info

First Name*

Last Name*

Phone Number*

Email*

Reminders & Updates

Text
 Email
 Want us to call you?

Disclaimer: I consent to receiving telemarketing calls or texts at this number using an automatic telephone dialing system by, or on behalf of, Genesis and its authorized retailers. I understand I do not have to consent in order to purchase any products or services. Carrier charges may apply.

Additional Comments

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Ann Arbor, MI 48103

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Service: 888-762-8321
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CarFinder
2020 Hyundai Elantra
2020 Hyundai Palisade
2020 Hyundai Santa Fe
2019 Hyundai Sonata

Pre-Owned Inventory
Pre-Owned Vehicles
Certified Pre-Owned Vehicles
Certified Inventory Overview
Vehicles Under \$12,000
Vehicles Under \$10,000

Finance & Specials
Finance
Finance Center
Finance Application
Owner Assurance
Americas Best Warranty
Protect Your Investment

Specials
New Specials
Hyundai Incentives
Pre-Owned Specials
Service Specials
Parts Specials
Accessory Specials

Programs
College Grad Program
Mobility Program
Military Program

Service & Parts
Service
Schedule Service
Service Your Way
Service Center
Brakes
Batteries
Oil Changes
Service Specials
Maintenance Menus

Parts
Parts Department
Hyundai Tire Store
Accessories
Parts Specials
Blue Link
Car Care
Roadside Assistance

Save a Car to “My Favorites”: Task Analysis

There are currently 3 paths users can take to save a car to “My Favorites”. Paths are based on website location.

Current Paths:

1. Access step 2 from:
 - a. Browsing vehicle inventory
 - b. “Viewed” vehicles drop-down
 - c. Individual car page
5. Click “Save” or star icon

No Changes Necessary to Task Steps (Changes Occur in Interface)

Save a Car to “My Favorites”: Interface Changes

- Improved the “My Favorites” pop-up User Interface by reducing the number of “Get Price Alerts” calls to action (links) in order to reduce the user’s cognitive load.
- Added more white space around UI elements on the “My Favorites” pop up so that users can easily scan the information and functionality available.
- Reduced the size of certain UI elements in order to establish a clear information hierarchy.

Save a Car to "My Favorites": Search Results

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Search inventory by make, model or keyword Search Inventory

Sort by

- Location
- Condition
- Year
- Make
- Trim
- Body Style
- Price
- Loan
- Lease
- Mileage
- Exterior Color
- Interior Color
- Transmission
- Drive Line
- Features
- Packages

<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>
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<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>
<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>

Compare Two Or More Cars: Task Analysis

There are currently 4 paths users can take to compare two or more cars. Paths are based on website location.

Current Paths:

1. Access step 2 from:
 - a. Browsing vehicle inventory
 - b. "Viewed" vehicles drop-down
 - c. "Saved" vehicles drop-down
 - d. 'My Favorites' page
2. Check compare box
3. Check compare box
4. Check compare box (optional)
5. Click "Compare"

No Changes Necessary to Task Steps (Changes Occur in Interface)

Compare Two or More Cars: Interface Changes

- Improved the scannability of the “Compare (2 or more) Vehicles” call to action in the listed items grid.
- Added a “sticky” banner at the top of the “Compare” page that is triggered into a fixed position upon users scrolling past the compared cars names and images. The added banner will help users relate the information in the lower part of the compare chart to the vehicle it belongs to.

Compare Two or More Cars: Select More to Compare

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Search inventory by make, model or keyword Search Inventory

Sort by

Location **Condition** **Year** **Make** **Trim** **Body Style** **Price** Compare Save Schedule a Test Drive **Loan** **Lease** **Mileage** **Exterior Color** **Interior Color** **Transmission** **Drive Line** **Features** **Packages**

Select More to Compare

<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input checked="" type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>
<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive</p>
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Compare Two or More Cars: Compare Boxes Checked

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 Search

Search Inventory

Sort by v

- Location v
- Condition v
- Year v
- Make v
- Trim v
- Body Style v
- Price v
- Loan v
- Lease v
- Mileage v
- Exterior Color v
- Interior Color v
- Transmission v
- Drive Line v
- Features v
- Packages v

<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input checked="" type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>	<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input checked="" type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>	<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input checked="" type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>
Compare 3 Vehicles	Compare 3 Vehicles	Compare 3 Vehicles
<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>	<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>	<div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc; margin-bottom: 10px;"> </div> <div style="background-color: #fff; padding: 5px; border: 1px solid #ccc;"> <p style="font-size: 0.8em; margin: 0;">2020 Hyundai Santa Fe SE 2.4 SUV</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">\$25,424</p> <p style="font-size: 0.7em; margin: 0;">Secure Today's Price</p> <p style="font-size: 0.6em; margin: 0;">ALL-WHEEL DRIVE</p> <p style="font-size: 0.8em; margin: 0;"> <input type="checkbox"/> Compare <input type="checkbox"/> Save <input type="checkbox"/> Schedule a Test Drive </p> </div>
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Compare Two or More Cars: Compare Page (Top of the Page)

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SALES PRICE:

Year:

Make:

Model:

Trim:

Bodystyle:

Doors:

Engine:

Transmission:

Drive Line:

Fuel Type:

Exterior Color:

Interior Color:

VIN:

Model Code:

Stock #:

2020 Hyundai Santa Fe SEL 2.4 SUV All-wheel Drive	2020 Hyundai Santa Fe Limited 2.4 SUV Front-wheel Drive	2020 Hyundai Santa Fe SEL 2.4 SUV All-wheel Drive
\$27,543	\$31,052	\$27,543
2020	2020	2020
Hyundai	Hyundai	Hyundai
Santa Fe	Santa Fe	Santa Fe
SEL 2.4	Limited 2.4	SEL 2.4
SUV	SUV	SUV
4 door	4 door	4 door
2.4L I-4 cyl	2.4L I-4 cyl	2.4L I-4 cyl
8-Speed Automatic with SHIFTRONIC	8-Speed Automatic with SHIFTRONIC	8-Speed Automatic with SHIFTRONIC
All-wheel Drive	Front-wheel Drive	All-wheel Drive
Regular Unleaded	Regular Unleaded	Regular Unleaded
Portofino Gray	Portofino Gray	Portofino Gray
Black/Black	Gray	Black/Black
5NMS3CAD1LH267171	5NMS53AD0LH257399	5NMS3CAD1LH267171
64432A45	644A2F45	64432A45
H5303	H5297	H5303

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe SEL 2.4 AWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe Limited 2.4 FWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe Limited 2.4 FWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

AWD, Black/Black Cloth, Convenience Package (18" x 7.5J Alloy Wheels, Acoustic Laminated Front Side Windows, Auto-Dimming Inside Rear-View Mirror, Dual Automatic Temperature Control, Hands-Free Smart Liftgate w/Auto Open, Leather Wrapped Steering Wheel & Shift Knob, Manual Rear Side Sunshades, Option Group 02, Parking Distance Warning-Reverse, Radio: Infinity Premium AM/FM/MP3 Display Audio, Roof Side Rails, and Ultrasonic Rear Occupant Alert), AWD, Black/Black Cloth, 4-Wheel Disc Brakes, 6 Speakers, ABS brakes, Air Conditioning, Alloy wheels, AM/FM radio: SiriusXM, Apple CarPlay & Android Auto, Auto High-beam Headlights, Axle Ratio 4.081, Brake assist, Bumpers: body-color, Carpeted Floor Mats, Delay-off headlights, Driver door bin, Driver vanity mirror, Dual front side impact airbags, Electronic Stability Control, Emergency communication system: Blue Link, Exterior Parking Camera Rear, First Aid Kit, Four wheel independent suspension, Front anti-roll bar, Front Bucket Seats, Front Center Armrest, Front fog lights, Front reading lights, Fully automatic headlights, Heated door mirrors, Heated Front Bucket Seats, Heated front seats, Illuminated entry, Low tire pressure warning, Occupant sensing airbag, Outside temperature display, Overhead airbag, Overhead console, Panic alarm, Passenger door bin, Passenger vanity mirror, Power door mirrors, Power driver seat, Power steering, Power windows, Radio: AM/FM/MP3 Display Audio, Rear anti-roll bar, Rear seat center armrest, Rear window defroster, Rear window wiper, Remote keyless entry, Security system, Speed control, Speed-sensing steering, Split folding rear seat, Spoiler, Stain-Resistant Cloth Seating Surfaces, Steering wheel mounted audio controls, Tachometer, Telescoping steering wheel,

Gray Leather, Option Group 01, Gray Leather, 12 Speakers, 4-Wheel Disc Brakes, ABS brakes, Air Conditioning, Alloy wheels, AM/FM radio: SiriusXM, Apple CarPlay & Android Auto, Auto High-beam Headlights, Auto-dimming Rear-View mirror, Automatic temperature control, Axle Ratio 3.798, Brake assist, Bumpers: body-color, Carpeted Floor Mats, Compass, Delay-off headlights, Driver door bin, Driver vanity mirror, Dual front impact airbags, Dual front side impact airbags, Electronic Stability Control, Emergency communication system: Blue Link, Exterior Parking Camera Rear, Four wheel independent suspension, Front anti-roll bar, Front Bucket Seats, Front Center Armrest, Front dual zone A/C, Front fog lights, Front reading lights, Fully automatic headlights, Garage door transmitter: HomeLink, Heads-Up Display, Heated & Ventilated Front Bucket Seats, Heated door mirrors, Heated front seats, Heated rear seats, Heated steering wheel, Illuminated entry, Leather Seating Surface, Leather Shift Knob, Leather steering wheel, Low tire pressure warning, Memory seat, Navigation System, Occupant sensing airbag, Outside temperature display, Overhead airbag, Overhead console, Panic alarm, Passenger door bin, Passenger vanity mirror, Power door mirrors, Power driver seat, Power Liftgate, Power moonroof, Power passenger seat, Power steering, Power windows, Radio: Infinity Premium AM/FM/MP3 Display Audio, Rain sensing wipers, Rear anti-roll bar, Rear seat center armrest, Rear window defroster, Rear window wiper, Remote keyless entry, Roof rack: rails only, Security system, Speed control, Speed-sensing steering, Split folding rear seat, Spoiler, Steering wheel mounted audio controls, Sun blinds, Tachometer, Telescoping steering wheel, Tilt steering wheel, Traction control, Trip computer,

Gray Leather, Option Group 01, Gray Leather, 12 Speakers, 4-Wheel Disc Brakes, ABS brakes, Air Conditioning, Alloy wheels, AM/FM radio: SiriusXM, Apple CarPlay & Android Auto, Auto High-beam Headlights, Auto-dimming Rear-View mirror, Automatic temperature control, Axle Ratio 3.798, Brake assist, Bumpers: body-color, Carpeted Floor Mats, Compass, Delay-off headlights, Driver door bin, Driver vanity mirror, Dual front impact airbags, Dual front side impact airbags, Electronic Stability Control, Emergency communication system: Blue Link, Exterior Parking Camera Rear, Four wheel independent suspension, Front anti-roll bar, Front Bucket Seats, Front Center Armrest, Front dual zone A/C, Front fog lights, Front reading lights, Fully automatic headlights, Garage door transmitter: HomeLink, Heads-Up Display, Heated & Ventilated Front Bucket Seats, Heated door mirrors, Heated front seats, Heated rear seats, Heated steering wheel, Illuminated entry, Leather Seating Surface, Leather Shift Knob, Leather steering wheel, Low tire pressure warning, Memory seat, Navigation System, Occupant sensing airbag, Outside temperature display, Overhead airbag, Overhead console, Panic alarm, Passenger door bin, Passenger vanity mirror, Power door mirrors, Power driver seat, Power Liftgate, Power moonroof, Power passenger seat, Power steering, Power windows, Radio: Infinity Premium AM/FM/MP3 Display Audio, Rain sensing wipers, Rear anti-roll bar, Rear seat center armrest, Rear window defroster, Rear window wiper, Remote keyless entry, Roof rack: rails only, Security system, Speed control, Speed-sensing steering, Split folding rear seat, Spoiler, Steering wheel mounted audio controls, Sun blinds, Tachometer, Telescoping steering wheel, Tilt steering wheel, Traction control, Trip computer,

Compare Two or More Cars: Fixed-Position Banner

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2020 Hyundai Santa Fe SEL
2.4 SUV All-wheel Drive

2020 Hyundai Santa Fe Limited
2.4 SUV Front-wheel Drive

2020 Hyundai Santa Fe SEL
2.4 SUV All-wheel Drive

Sales Price:	\$27,543	\$31,052	\$27,543
Year:	2020	2020	2020
Make:	Hyundai	Hyundai	Hyundai
Model:	Santa Fe	Santa Fe	Santa Fe
Trim:	SEL 2.4	Limited 2.4	SEL 2.4
Bodystyle:	SUV	SUV	SUV
Doors:	4 door	4 door	4 door
Engine:	2.4L I-4 cyl	2.4L I-4 cyl	2.4L I-4 cyl
Transmission:	8-Speed Automatic with SHIFTRONIC	8-Speed Automatic with SHIFTRONIC	8-Speed Automatic with SHIFTRONIC
Drive Line:	All-wheel Drive	Front-wheel Drive	All-wheel Drive
Fuel Type:	Regular Unleaded	Regular Unleaded	Regular Unleaded
Exterior Color:	Portofino Gray	Portofino Gray	Portofino Gray
Interior Color:	Black/Black	Gray	Black/Black
VIN:	5NMS3CAD1LH267171	5NMS53AD0LH257399	5NMS3CAD1LH267171
Model Code:	64432A45	644A2F45	64432A45
Stock #:	H5303	H5297	H5303

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe SEL 2.4 AWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe Limited 2.4 FWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

Priced below KBB Fair Purchase Price! Portofino Gray 2020 Hyundai Santa Fe Limited 2.4 FWD 8-Speed Automatic with SHIFTRONIC 2.4L I4 DGI DOHC 16V LEV3-ULEV70 185hp

AWD, Black/Black Cloth, Convenience Package (18" x 7.5J Alloy Wheels, Acoustic-Laminated Front Side Windows, Auto-Dimming Inside Rear-View Mirror, Dual Automatic Temperature Control, Hands-Free Smart Liftgate w/Auto Open, Leather Wrapped Steering Wheel & Shift Knob, Manual Rear Side Sunshades, Option Group 02, Parking Distance Warning-Reverse, Radio: Infinity Premium AM/FM/MP3 Display Audio, Roof Side Rails, and Ultrasonic Rear Occupant Alert), AWD, Black/Black Cloth, 4-Wheel Disc Brakes, 6 Speakers, ABS brakes, Air Conditioning, Alloy wheels, AM/FM radio: SiriusXM, Apple CarPlay & Android Auto, Auto High-beam Headlights, Axle Ratio 4.081, Brake assist, Bumpers: body-color, Carpeted Floor Mats, Delay-off headlights, Driver door bin, Driver vanity mirror, Dual front impact airbags, Electronic Stability Control, Emergency communication system: Blue Link, Exterior Parking Camera Rear, Four wheel independent suspension, Front anti-roll bar, Front Bucket Seats, Front Center Armrest, Front fog lights, Front reading lights, Fully automatic headlights, Heated door mirrors, Heated Front Bucket Seats, Heated front seats, Illuminated entry, Low tire pressure warning, Occupant sensing airbag, Outside temperature display, Overhead airbag, Overhead console, Panic alarm, Passenger door bin, Passenger vanity mirror, Power door mirrors, Power driver seat, Power Liftgate, Power moonroof, Power passenger seat, Power steering, Power windows, Radio: Infinity Premium AM/FM/MP3 Display Audio, Rain sensing wipers, Rear anti-roll bar, Rear seat center armrest, Rear window defroster, Rear window wiper, Remote keyless entry, Security system, Speed control, Speed-sensing steering, Split folding rear seat, Spoiler, Stain-Resistant Cloth Seating Surfaces, Steering wheel mounted audio controls, Tachometer, Telescoping steering wheel, Tilt steering wheel, Traction control, Trip computer, and Variably intermittent wipers. Price includes: \$2000 - Retail Bonus Cash. Exp. 11/02/2020

Gray Leather. Option Group 01, Gray Leather, 12 Speakers, 4-Wheel Disc Brakes, ABS brakes, Air Conditioning, Alloy wheels, AM/FM radio: SiriusXM, Apple CarPlay & Android Auto, Auto High-beam Headlights, Auto-dimming Rear-View mirror, Automatic temperature control, Axle Ratio 3.798, Brake assist, Bumpers: body-color, Carpeted Floor Mats, Compass, Delay-off headlights, Driver door bin, Driver vanity mirror, Dual front impact airbags, Dual front side impact airbags, Electronic Stability Control, Emergency communication system: Blue Link, Exterior Parking Camera Rear, Four wheel independent suspension, Front anti-roll bar, Front Bucket Seats, Front Center Armrest, Front dual zone A/C, Front fog lights, Front reading lights, Fully automatic headlights, Garage door transmitter: HomeLink, Heads-Up Display, Heated & Ventilated Front Bucket Seats, Heated door mirrors, Heated front seats, Heated rear seats, Heated steering wheel, Illuminated entry, Leather Seating Surface, Leather Shift Knob, Leather steering wheel, Low tire pressure warning, Memory seat, Navigation System, Occupant sensing airbag, Outside temperature display, Overhead airbag, Overhead console, Panic alarm, Passenger door bin, Passenger vanity mirror, Power door mirrors, Power driver seat, Power Liftgate, Power moonroof, Power passenger seat, Power steering, Power windows, Radio: Infinity Premium AM/FM/MP3 Display Audio, Rain sensing wipers, Rear anti-roll bar, Rear seat center armrest, Rear window defroster, Rear window wiper, Remote keyless entry, Roof rack: rails only, Security system, Speed control, Speed-sensing steering, Split folding rear seat, Spoiler, Steering wheel mounted audio controls, Sun blinds, Tachometer, Telescoping steering wheel, Tilt steering wheel, Traction control, Trip computer, Turn signal indicator mirrors, Variably intermittent wipers, and Ventilated front seats. Price includes: \$2000 - Retail Bonus Cash. Exp. 11/02/2020

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Find a Car: Task Analysis

There are currently 5 paths users can take to find a 2021 All Wheel Drive, SUV, with Heated Seats and Sunroof. Paths are based on the approach taken to find the information (search or browse).

Current Path 1: Browse New Inventory

1. Click 'New Inventory'
2. Click 'New Vehicles'
3. Enter "2021" into the minimum and maximum year fields or move year slider to 2021
4. Select "SUV"
5. Open "Drive Line" filter
6. Select "AWD"
7. Open "Features" filter
8. Select "Heated Seats", "Sunroof/Moonroof"
9. Select a car

No Changes Necessary to Task Steps (Changes Occur in Interface)

Current Path 2: Home page widget

1. Select location from the dropdown
2. Select "I'm interested in" car condition
3. Select "2021" from Years drop-down
4. Select "SUV" from Body Styles drop-down
5. Click "Search"
6. Open "Drive Line" filter
7. Select "AWD"
8. Open "Features" filter
9. Select "Heated Seats", "Sunroof/Moonroof"
10. Select a car

Redesigned Path 2: Home page widget

1. Click "Search All Cars"
2. Open "Year" filter
3. Move year slider to 2021
4. Open "Body Style" filter
5. Select SUV
6. Open "Drive Line" filter
7. Select AWD
8. Open "Features" filter
9. Select "Heated Seats" and "Sunroof/Moonroof"
10. Select a car

Current Path 3: Search bar

1. Enter keywords
 - a. 2021 SUV heated seats sunroof
2. Press "enter" key
3. Open "Drive Line" filter

4. Click AWD
5. Select a car

No Changes Necessary to Task Steps

Current Path 4: Search by Stock Number

1. Enter stock number
2. Press “enter” key
3. Select a car

No Changes Necessary to Task Steps

Current Path 5: Search by VIN

1. Enter VIN
2. Press “enter” key
3. Select a car

No Changes Necessary to Task Steps

Find a Car: Interface Changes

- Replaced home page's six-step car search widget with a single "Search All Cars" call to action button in order to reduce the user's cognitive load as well as the perceived amount of time it takes users to start looking at car options.
- Redesigned the User Interface of the results page; simplified the results grid so that more vehicles can fit in one single page, while at the same time reducing the amount of information listed on each result item, in order to reduce visual clutter.

Find a Car: Home Page

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Find a Car: Search Results

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Search inventory by make, model or keyword Search Inventory

Sort by

- Location
- Condition
- Year
- Make
- Trim
- Body Style
- Price
- Loan
- Lease
- Mileage
- Exterior Color
- Interior Color
- Transmission
- Drive Line
- Features
- Packages

<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>	<p>2020 Hyundai Santa Fe SE 2.4 SUV ALL-WHEEL DRIVE</p> <p>\$25,424 Secure Today's Price</p> <p><input type="checkbox"/> Compare <input type="radio"/> Save <input type="radio"/> Schedule a Test Drive</p>
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Find a Car: Results Filters

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42 Vehicles Matching New X 2020 - 2021 X Clear Filters

Location ▾

Condition ▴

All Conditions

New 42

Pre-Owned 70

Certified 11

Year ▾

Min 2020 Max 2021

42 Matches

Make ▾

Trim ▾

Body Style ▴

Hatchback 1

Sedan 12

SUV 29

Body Style ▾

Price ▾

Loan ▾

Lease ▾

Mileage ▾

Exterior Color ▾

Interior Color ▾

Transmission ▾

Drive Line ▴

AWD 25

FWD 18

Features ▴

3rd Row Seat 5

Alloy Wheels 10

Android Auto 10

Apple CarPlay 10

Auto Hi-Beam Headlights 10

Automatic Cruise Control 9

Emergency Comm System 9

Fog Lights 5

Forw Collision Warning 10

Hands-Free Liftgate 6

Heads up Display 7

Heated Seats 10

Heated Steering Wheel 5

Lane Assist 10

Leather Seats 9

Sort by ▾

2020 Hyundai
Santa Fe SE 2.4 SUV
ALL-WHEEL DRIVE

\$25,424

Secure Today's Price

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Santa Fe SE 2.4 SUV
ALL-WHEEL DRIVE

\$25,424

Secure Today's Price

Compare
 Save
 Schedule a Test Drive

Maintenance Schedule: Task Analysis

There is currently 1 path users can take to find the recommended maintenance schedule for a Hyundai car. Users can find the recommended maintenance schedule from the top navigation's "Service & Parts" drop-down menu and the "Maintenance Menus" link.

Current Path:

1. Select vehicle year
 - a. Click arrow to see over eight years back if necessary
2. Select model
3. Select trim
4. Select engine, select size (if field is not pre-populated)
5. Select drive (if field is not pre-populated)
6. Select transmission (if field is not pre-populated)
7. Enter estimated mileage, enter average monthly mileage
8. Select driving condition
9. Click "Show me the Details"

Redesigned Path:

1. Select vehicle year
2. Select model
3. Click "Next"
4. Select and/or enter trim, engine, size, drive, transmission, mileage, average monthly mileage, and driving condition
5. Click "View Schedule"

Maintenance Schedule: Interface Changes

- Replaced the current 3-page process into a 2-step process.
- Replaced the current multiple-button “year picker” with a drop-down menu.
- Redesign the User Interface in order to reduce visual noise.
- Added the steps in the process above the form in order to help users understand how long the process will take to complete the task.
- Combined the vehicle year and vehicle model steps into one single page.
- Redesign the User Interface to make the process simpler and easier to use and understand, by improving the scannability of the information and functionality of the process forms.

Maintenance Schedule: Vehicle Year & Model

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MAINTENANCE SCHEDULE

1
VEHICLE

—

2
DETAILS

Tell us about your vehicle

Year*
 2021

Model*
 Santa Fe

*Required

Get the most out of your vehicle. To best protect your investment, we suggest recommended maintenance at the prescribed interval.

Select your vehicle's year, model, and trim for detailed recommended maintenance.

Next >

Fox Ann Arbor Hyundai
3975 Jackson Rd
Ann Arbor, MI 48103

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Sales: 877-862-8991
Service: 888-762-8321
Parts: 866-237-0765

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Maintenance Schedule: Vehicle Details

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MAINTENANCE SCHEDULE

1
VEHICLE

—————

2
DETAILS

2018 Hyundai Santa Fe

Trim* SE	Engine* 6	Size* 3.3 L	Drive* AWD
Transmission* Automatic	Mileage Est.* 2021	Avg. Monthly* 2021	Driving Condition* Normal

*Required

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View Schedule

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